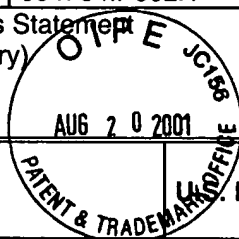


Form PTO-1449 (Modified)	Atty Docket No.: 004704.P002X	Serial No.: 09/522,322
List of Patents and Publications Statement (Use several sheets if necessary)	Applicant: Scott Faber	Filing Date: 3/9/00



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REFERENCE DESIGNATION			PATENT DOCUMENTS			
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SMD ↓	AA	6,175,619	DeSimone			
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	AF	6,188,673	Bauer, et al.			
	AG	6,130,933	Miloslavsky			
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	AI	6,185,194	Musk, et al.			
	AJ	5,619,725	Gordon			
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Examiner <i>Susanna Diaz</i>	Date Considered <i>2/15/03</i>
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Form PTO-1449 (Modified)

Atty Docket No.:  
004704.P002X

Serial No.: 09/522,322

List of Patents and Publications Statement  
(Use several sheets if necessary)

Applicant: Scott Faber, et al

Filing Date: 03/09/00

#13

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## U.S. PATENT DOCUMENTS

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SYD	AA	4,577,065	Frey et al.			
	AB	5,361,295	Solomon et al.			
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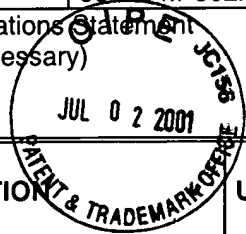
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Date Considered

2/15/03

EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

<b>Form PTO-1449 (Modified)</b>	<b>Atty Docket No.:</b> 004704.P002X	<b>Serial No.:</b> 09/522,322
List of Patents and Publications Statement (Use several sheets if necessary)	<b>Applicant:</b> Scott Faber, et al.	
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**REFERENCE DESIGNATION U.S. PATENT DOCUMENTS**

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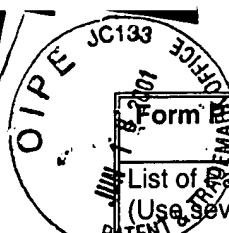
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Form <b>PTO-1449</b> (Modified)	<b>Atty Docket No.:</b> 004704.P002X	<b>Serial No.:</b> 09/522,322
List of Patents and Publications Statement (Use several sheets if necessary)		<b>Applicant:</b> Scott Faber
		<b>Filing Date:</b> 3/9/00

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Form PTO-1449 (Modified)		Atty Docket No.: 004704.P002X		Serial No.: 09/522,322			
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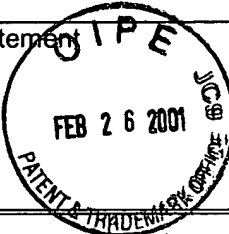
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Examiner	Susanne Diaz		Date Considered 2/15/03			
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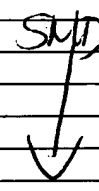


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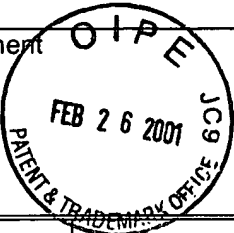
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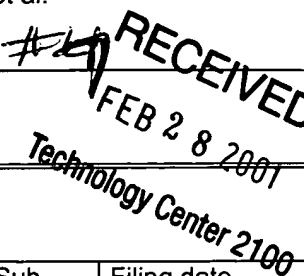
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SMD	AS	Michael Kanellos, "Do You Want To Know The Meaning of Life?", Computer Reseller News, March 3, 1997, Pages 72-74
SMD	AT	"Applying Technology News", Accounting Technology, February/March 1997, Page 14
SMD	AU	Ellen Greenblatt, "Have you ever wondered....", Datamation, October 1997, Page 126
SMD	AV	"Information for sale: Commercial Digital Reference and AskA Services", Virtual Reference Desk, September 20, 1999, at <a href="http://www.vrd.org/AskA/commAskA.html">www.vrd.org/AskA/commAskA.html</a>
SMD	AW	EXP.com Web Site at <a href="http://www.exp.com/">www.exp.com/</a>
SMD	AX	The Web Site at <a href="http://www.experts-exchange.com/">www.experts-exchange.com/</a>
SMD	AY	Electronic Emissary at <a href="http://www.tapr.org/emissary/">www.tapr.org/emissary/</a>
SMD	AZ	The Web Site at <a href="http://www.allexperts.com/">www.allexperts.com/</a>

Examiner <u>Susanna Diaz</u>	Date Considered <u>2/15/03</u>
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Form PTO-1449 (Modified)		Atty Docket No.: 004704.P002X		Serial No.: 09/522,322	
List of Patents and Publications Statement (Use several sheets if necessary)				Applicant: Scott Faber, et al.	
				Filing Date: 3/9/2000	





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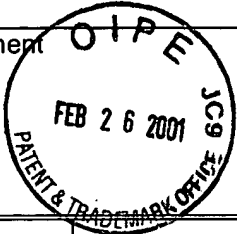
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SMD	WO 98/04061	1/29/98	World Walker, et al.				
SMD	GB 2329046A	10/3/99	UK Patent Application Mitel Corporation				

OTHER ART (Including Author, Title, Date, Pertinent Pages, etc.)		
SMD	AO	“Walker Digital Issued Landmark U.S. Patent No. 5,862,223 for Global Internet Marketplace for Experts”, Business Wire, January 26, 1999
SMD	AP	Qcircuit Web Site (www.qcircuit.com)
SMD	AQ	Infomarkets.com Web Site (www.infomarkets.com)
SMD	AR	Intellect Exchange Web Site (www.intellectexchange.com)
SMD	AS	Answers.com Web Page (www.answers.com)
SMD	AT	Chris Ott, “Making Good on the Information Economy”, Denver Business Journal, December 17, 1999, Page 27
SMD	AV	Michael Rogers et al, “Experts abound at New Web Sites”, Library Journal, March 1, 2000, Pages 22-24
SMD	AY	“Surfbrains.com: Brains online save time & money”, M2 Presswire, July 11, 2000
SMD	AX	Cynthia Hodgson, “Online Expert Databases & Services”, Econtent, December 1999, p. 48-53

Examiner <i>Susanna Diaz</i>	Date Considered <i>2/15/03</i>
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Form PTO-1449 (Modified)		Atty Docket No.: 004704.P002X		Serial No.: 09/522,322	
List of Patents and Publications Statement (Use several sheets if necessary)				Applicant: Scott Faber, et al.	
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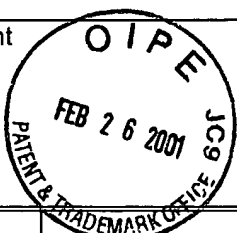
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Examiner <i>Susanna Diaz</i>	Date Considered <i>2/15/03</i>
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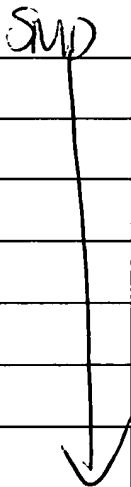
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Form PTO-1449 (Modified)		Atty Docket No.: 004704.P002X		Serial No.: 09/522,322	
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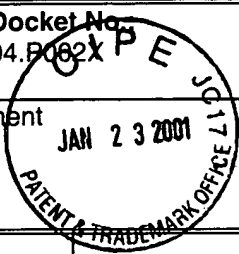
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	AP	"Rent-An Expert On the Web", Information Week, Page 75, 9/99
	AQ	"Expertcity.com Launches Premier Online Marketplace for Expert Services", PR Newswire, 8/99
	AR	Information about keen.com retrieved form the Internet [URL: <a href="http://www.keen.com">http://www.keen.com</a> ] , on October 24, 2000
	AS	John Healey, "From A-Z, "You Can Sell Advice Online", Mercury News [retrieved from <a href="http://wwwO.mercurycenter.com">http://wwwO.mercurycenter.com</a> on October 24, 2001
	AT	Jeff Peline, "Net Firm to Connect Users by phone", CNET News.com, [retrieved from <a href="http://news.cnet.com">http://news.cnet.com</a> on October 24, 2001
	AV	"Keen.Com Launches First Live Answer Community", Press release retrieved from <a href="http://www.keen.com">http://www.keen.com</a> on October 24, 2000
	AY	Joseph Menn, "An Expert? There's Now a Home for You on the Internet", Los Angeles Times [retrieved from <a href="http://www.denverpost.com">http://www.denverpost.com</a> on October 24, 2001
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Examiner <i>Susanna Diaz</i>	Date Considered <i>2/15/03</i>
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Form PTO-1449 (Modified)		Atty Docket No. 004704.0082		Serial No.: 09/522,322	
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	AL	5,809,145	Slik, et al.	380	25	6/28/96
	AM	5,675,734	Hair	395	200.01	2/27/96
	AN	5,619,570	Tsutsui	380	4	10/08/93
	AO	5,557,677	Prytz	380	20	2/17/94
	AP	4,723,283	Nagasawa, et al.	380	20	6/20/86
	AQ	4,677,434	Fascenda	380	23	10/17/84
AR	4,631,428	Grimes	307	475	10/26/84	

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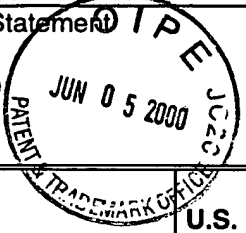
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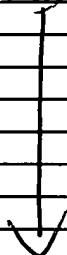
Examiner <i>Susanna Diaz</i>	Date Considered <i>2/15/03</i>
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Form PTO-1449 (Modified)		Atty Docket No.: 004704.P002		Serial No.: 09/522,322	
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	AC	5,745,681	Levine, et al.	395	200.3	1/11/96
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	AE	5,715,314	Payne, et al.	380	24	10/24/94
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Examiner <i>Susanna Diaz</i>	Date Considered <i>2/15/03</i>
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<b>Form PTO-1449 (Modified)</b>				<b>Atty Docket No.:</b> 004704.P002		<b>Application No.:</b> 09/522,322	
List of Patents and Publications Statement (Use several sheets if necessary)				<b>Applicants:</b> Scott Faber, et al. <span style="float: right;">#4</span> <b>Filing Date:</b> March 9, 2000			



REFERENCE DESIGNATION				U.S. PATENT DOCUMENTS			
Exam. Initial	No.	Date	Document Number	Name	Class	Sub-Class	Filing Date
SMD		2/25/00	6,026,148	Dworkin, et al.	379	88.18	5/28/97
↓		11/23/99	5,991,394	Dezonno, et al.	379	265	2/5/98
↓		11/9/99	5,982,863	Smiley, et al.	379	112	8/27/97
↓		8/17/99	5,940,471	Homayoun	379	1	10/4/96
↓		6/22/99	5,914,951	Bentley, et al.	370	352	4/16/96
↓		5/25/99	5,907,677	Glenn, et al.	395	200.36	8/23/96
↓		4/6/99	5,893,077	Griffin	705	34	8/23/95
↓		3/16/99	5,884,282	Robinson	705	27	4/9/98
↓		3/16/99	5,884,272	Walker, et al.	705	1	9/6/96
↓		3/16/99	5,884,032	Bateman, et al.	395	200.34	9/25/95
↓		2/9/99	5,870,744	Sprague	707	9	6/30/97

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Exam. Initial	No.	Document No.	Date	Country	Name	Class	Sub-Class	Translation
SMD		WO 98/38558	9/3/98	PCT	Application			
↓		WO 98/13765	4/2/98	PCT	Application			
↓		WO 98/02835	1/22/98	PCT	Application			
↓		WO 97/05733	2/13/97	PCT	Application			

OTHER ART (Including Author, Title, Date, Pertinent Pages, etc.)	
SMD	The Voice of Technology, Credit World, pp 20-23, Jul 1994
↓	Telecommunications Buyers Guide and Directory, Editor & Publisher, pp 29TC-38TC, Feb 1994
↓	Aspect Telecomm: Aspect Integrates the Web into the Call Center, M2 Presswire, Aug 1996
↓	Information, Bid and Asked, Forbes, 20 Aug 1990, 92

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REFERENCE DESIGNATION				U.S. PATENT DOCUMENTS			
Exam. Initial	No.	Date	Document Number	Name	Class	Sub-Class	Filing Date
SMI		1/26/99	5,864,871	Kitain, et al.	707	104	1/28/97
		1/19/99	5,862,223	Walker, et al.	380	25	7/24/96
		12/15/98	5,850,433	Rondeau	379	201	5/1/96
		10/20/98	5,825,876	Peterson, Jr.	380	4	2/12/96
		10/20/98	5,825,869	Brooks, et al.	379	265	4/23/96
		10/6/98	5,819,271	Mahoney, et al.	707	9	10/29/96
		10/6/98	5,819,267	Uyama	707	6	4/2/96
		10/6/98	5,819,092	Ferguson, et al.	395	701	10/6/97
		9/15/98	5,809,119	Tonomura, et al.	379	112	6/20/96
		8/11/98	5,794,221	Egendorf	705	40	7/7/95
		7/7/98	5,778,367	Wesinger, Jr., et al.	707	10	12/14/95

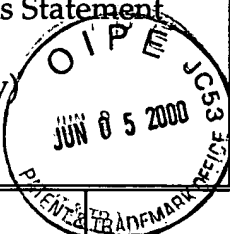
FOREIGN PATENT DOCUMENTS								
Exam. Initial	No.	Document No.	Date	Country	Name	Class	Sub-Class	Translation

OTHER ART (Including Author, Title, Date, Pertinent Pages, etc.)	
SMI	Attachmate Ready to Answer 'Net questions, Network World, 8 Apr 1996, 37
↓	US Courts to Launch First Federal 900 Service, Federal Computer Week, 28 Sep 1992, 8
↓	Company Devoted to Hot-Line Support, Computer Reseller News, 21 Oct 1991, 48
↓	For Telesphere's Clients, Dial '1-900 TUF LUCK', Business Week, 9 Sep 1991, 88

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Exam. Initial	No.	Date	Document Number	Name	Class	Sub-Class	Filing Date
SMD ↓		6/16/98	5,768,521	Dedrick	397	200.54	2/2/96
		4/14/98	5,740,231	Cohn, et al.	379	89	9/16/94
		3/3/98	5,724,424	Gifford	380	24	11/29/95
		3/3/98	5,722,418	Bro	128	732	9/30/94
		2/24/98	5,721,763	Joseph, et al.	379	88	1/31/96
		2/17/98	5,718,247	Frankel	128	898	5/30/96
		1/20/98	5,710,887	Chelliah, et al.	395	226	8/29/95
		12/2/97	5,694,549	Carlin, et al.	395	200.2	3/3/94
		6/10/97	5,638,432	Wille, et al.	379	121	4/20/95
		5/27/97	5,634,012	Stefik, et al.	395	239	11/23/94
	2/11/97	5,602,905	Mettke	379	96	1/23/95	

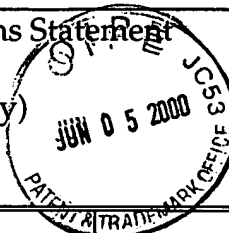
FOREIGN PATENT DOCUMENTS								
Exam. Initial	No.	Document No.	Date	Country	Name	Class	Sub-Class	Translation

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SMD ↓ ↓	When Business Plan and real World Clash, Wall Street Journal, 9 June 1999, B1
	Hidden Cost of Tech Support, PC World, May 1995, 143
	NetBazaar: Networked Electronic Markets for Trading Computation and Information Services, ECDL 1998 - Research and Advanced Technology for Digital Libraries, 839
	Multimedia Collaborative Remote Consultation Tools via Gigabit WAN in Teleradiology, IEEE 1994 Phoenix, 417

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REFERENCE DESIGNATION				U.S. PATENT DOCUMENTS			
Exam. Initial	No.	Date	Document Number	Name	Class	Sub-Class	Filing Date
SUD ↓ V		9/10/96	5,555,298	Jonsson	379	207	2/16/93
		7/23/96	5,539,735	Moskowitz	370	60	12/28/94
		10/25/94	5,359,508	Rossides	364	401	5/21/93
		9/13/94	5,347,632	Filepp, et al.	395	200	7/28/89
		6/28/94	5,325,424	Grube	379	94	5/10/93
		9/15/92	5,148,474	Haralambopoulos, et al	379	111	8/21/91
		10/15/91	5,058,152	Solomon, et al.	379	67	12/12/89
		6/14/88	4,751,669	Sturgis, et al.	364	900	4/4/85

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SUD ↓ V		Multimedia Communication in a Medical Environment, IEEE 1991 Singapore I.C. on Networks, 166
		A New Teleconsultation Terminal System Using ISDN, NTT Review, July 1991, 37
		MiniPay: Charging Per Click on the Web, CNISDN, 1997 v29, 939
	U	Caring for Customers: Real-time text chat and telephony provide personalized customer support and turn queries into sales leads, Internet World Media, September 1999
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